



# COVID-19 RESILIENCE PLAN:

A measured and clear plan to ensure SA Ambulance Service is COVID-ready.

## RAPID OPERATIONAL STAFF INCREASE



- **Double 2021 and 2022 paramedic intern intake**
- Fastrack experienced paramedic recruitment
- Training for university students to support clinicians
- Ongoing support from MedSTAR for rural clinicians
- Partnerships with other emergency services

- **Up to 20 additional Triple Zero (000) call takers**
- Corporate staff supporting non-emergency calls (patient transfers)



### ENABLERS

- Relocate all response capable vehicles to the front line
- Non ambulance transport for some COVID patients
- Additional fleet and early servicing
- Use of private providers for low acuity transfers, as required
- Roll out new defibrillators and reduced de-commissioning of previous units
- Increased single responders for patient assessment



### STAFF WELFARE

- Flexible access to peer support and Employee Assistance Programs
- Increased wellbeing information and services
- Opportunities for access to nutrition throughout shifts
- Increased infection control advice



### CLINICAL

- Expansion of paramedic scope of practice with increased autonomy for paramedics
- Patient referral to established COVID pathways
- Dedicated PPE and mask fit testing roles
- Rapid antigen testing
- iPads for rural access to telehealth
- Rapidly implement access to GP telehealth pathway for suspected COVID patients and low-acuity non COVID patient referrals
- Access to virtual care services and increased alternate pathways
- State-wide clinical contact and advice line

## INTEGRAL ENABLER OF THE SA HEALTH RESPONSE